



Your Money.
Your Community.

OUR ORANGE BRANCH LOBBY IS CLOSING.

ACU has a strong commitment to its members. It is, and has always been, our goal to provide the best financial services to our members when and where they need it the most. Due to COVID-19, we are all being a little more careful about the time we spend out in public. This has led to a change in how most of us bank – many of us opt to use remote services, not only for safety, but for convenience as well.

We have seen a change in how the community is using our branches, and the services they want ACU to provide. **Because of this, we have made the decision to close the lobby and drive-thru of our Orange branch as of Dec. 31, 2020.** Our plan is to invest those resources in technologies that allow our members to do their banking from the comfort of their own home, or wherever they may travel.

Starting November 1, we will reduce the lobby hours of the Orange branch. Normal hours remain in place for Monday, Tuesday, Thursday, and Friday. It will be closed on Wednesdays and weekends.

This was a tough decision to make. All of the Orange branch employees will remain with ACU – you can stop by to visit them at our Athol branch. We are keeping the ATM up and running at the Orange location, and we will retain the building for potential future use.

We have some big changes coming this fall, including the introduction of new technologies for our members to make their online banking experience better. Keep an eye on our Facebook page, as well as our website, to see the latest on all the new changes coming to ACU.

NOTICE

Athol Credit Union, Athol, Massachusetts has petitioned the Massachusetts Division of Banks for permission to close a branch office at 85 East Main Street, Orange, Massachusetts, 01364. Any objections or comments relative to this proposal must be communicated in writing to the Commissioner of Banks, Mary Gallagher, Commissioner of Banks, Massachusetts Division of Banks, 1000 Washington Street, 10th Floor, Boston, Massachusetts, 02118, no later than two weeks from September 28, 2020.